

Accommodation clause

operation may be changed when necessary or when unavoidable. In such cases, guests will be informed appropriately.

(Payment of Charges)

Article 12

The items subject to accommodation charges payable by guests and their method of calculation are stated in Table 1.

- Payment of accommodation and other charges under the preceding paragraph is to be made in cash (yen), accommodation voucher, credit card or other manner at the front desk at the time of check-in or upon being invoiced by the Hotel.
- Accommodation charges shall apply when the Hotel makes a room available to the guest for use even if the guest voluntarily decides not to make use of the accommodation.

(Liability of Hotel)

Article 13

Unless occurring for a reason that is not attributable to the Hotel, the Hotel shall make restitution for any damages incurred by a guest resulting from the Hotel's failure to honor an Accommodation Contract and related agreements.

- The Hotel shall obtain a policy of hotel liability insurance to cover fire and other damage.

(Procedures If Contracted Room Cannot Be Made Available)

Article 14

If the Hotel is unable to make a room available to a guest as contracted, the Hotel shall make its best effort to secure accommodation that is of equivalent quality subject to consent from the guest.

- Notwithstanding the provisions of the preceding paragraph, if the Hotel is unable to secure accommodation at another facility, the Hotel shall pay the guest an amount of compensation inclusive of a penalty as compensation for damages; provided, however, that no such compensation shall be paid if

the inability to make a room available is for a reason not attributable to the Hotel.

(Handling of Articles Placed in Hotel Custody)

Article 15

Except when caused by a force majeure event, articles that guests leave in custody with the front desk that are lost, damaged or destroyed shall be covered under insurance maintained by the Hotel.

- The Hotel shall assume no liability for any damage or destruction experienced by articles brought into the Hotel by guests but are not left in custody with the front desk; provided, however, that, if such loss, damage or destruction is the result of negligence on the part of the Hotel, the Hotel shall cover the same under insurance it maintains.

(Storage of Guest's Hand-Carried Luggage and Portable Articles)

Article 16

When a guest's hand-carried luggage arrives at the Hotel ahead of the guest's stay, provided the Hotel has agreed prior to its arrival, the Hotel will assume responsibility for custody of the same and deliver it to the guest at check-in.

- In principle, if a guest mistakenly leaves hand-carried luggage or portable articles at the Hotel after checking out, the Hotel shall store the same for a specific period of time beginning on the day of its discovery and then file a report with the local police department.
- The Hotel's liability regarding custody of a guest's hand-carried luggage or portable articles under Paragraphs 1 and 2 shall be subject to the provisions

of Article 15.1 concerning cases coming under Paragraph 1 above and similarly subject to the provisions of Article 15.2 for cases coming under Paragraph 2 above.

(Use of Room Safes)

Article 17

The hotel gives no assurance of security for articles placed in room safes by guests and shall have no liability for loss or damage to articles that are stored.

- Safes may not be used to store dangerous materials such as explosives, animals, or other articles that are harmful or potentially harmful to the Hotel or third parties.
- Safes are available for use by guests between check-in and check-out.
- If there are any articles left in a safe at a time other than when it is available for use, the Hotel shall open the safe, and store such articles and file a police report as prescribed in Article 16.2. In such event, the Hotel's liability in conjunction with the custody of such articles shall be subject to the provisions of Article 15.2.
- If the opening of a safe is required under the provisions of applicable laws and upon doing so it is found that articles stored therein are potentially harmful to the Hotel or third parties, notwithstanding that such action is taken during the time the safe is available for use when opening the safe is otherwise deemed necessary, the Hotel may take other measures to open the safe as deemed necessary by the Hotel. In such event, the Hotel shall have no liability for any damages resulting from such action.

(Liability of Hotel Concerning Parking)

Article 18

When guests use the Hotel's parking spaces, such use is by hire from the Hotel and the Hotel shall have no

liability for management of vehicles even when vehicle keys are placed in the Hotel's custody; provided, however, that if damage is the result of intentional or negligent conduct on the part of the Hotel regarding management of the parking spaces, the Hotel shall be liable to make restitution for such damages.

(Liability of Guest)

Article 19

If the Hotel incurs damages resulting from intentional or negligent conduct on the part of a guest, the guest shall make restitution to the Hotel for such damages.

(Exclusions)

Article 20

Guests using computer communication from the Hotel do so at their own liability, and the Hotel assumes no liability whatsoever for any damages experienced by users resulting from an interruption of service during computer communication because of system failure or other reason. Furthermore, if the Hotel and any third parties incur damages resulting from conduct by a guest that is determined by the Company to constitute inappropriate use of computer communication, the guest shall make restitution for such damages.

(Governing Language)

Article 21

If these Terms and Conditions have been prepared in a language other than Japanese and there is a conflict or discrepancy between the provisions in such other language and the Japanese language version, the Japanese language version of these Terms and Conditions shall take precedence in all cases.

Table 1. List of Accommodation Charges (Article 2.1 and Article 12.1)

Accommodation Charge	①Room charge	②Service fee (①×0%)
	③Food and other service fees	④Service fee (③×0%)
Total Amount Payable by Guests	a. Consumption tax b. Lodging tax room charge (① + ②)..... per person Under ¥10,000 None ¥10,000 - Under ¥15,000 ¥100 ¥15,000 and above ¥200	

Note, amounts may be subject to change in response to amendment of the tax laws.

Table 2. Penalties (Article 6.2)

No. of Room in Contract	Day of Contract Cancellation	No arrival	Same day	Previous day	9 days before	20 days before
		Ordinary	9 or less	100%	100%	100%
Group	15 or more	100%	100%	100%	80%	10%

(Notes) 1. The percent figures are the rate of the penalty relative to the room charge.

- If the number of days of a contract is shortened, a penalty equal to one day's charges shall be collected (first day) regardless of the number of days that the contract is shortened.
- If a group contract (15 or more persons) is canceled in part and the cancellation occurs 10 days before the stay (of if the application was accepted after that day, the day of the acceptance), no penalty will be charged for a number of people equal to 10% of the number of people booked to stay (the percentage figure to be rounded down).